WORK INSTRUCTION

Run Scheduled Discoveries of PMs/EMs to Detect Disconnections
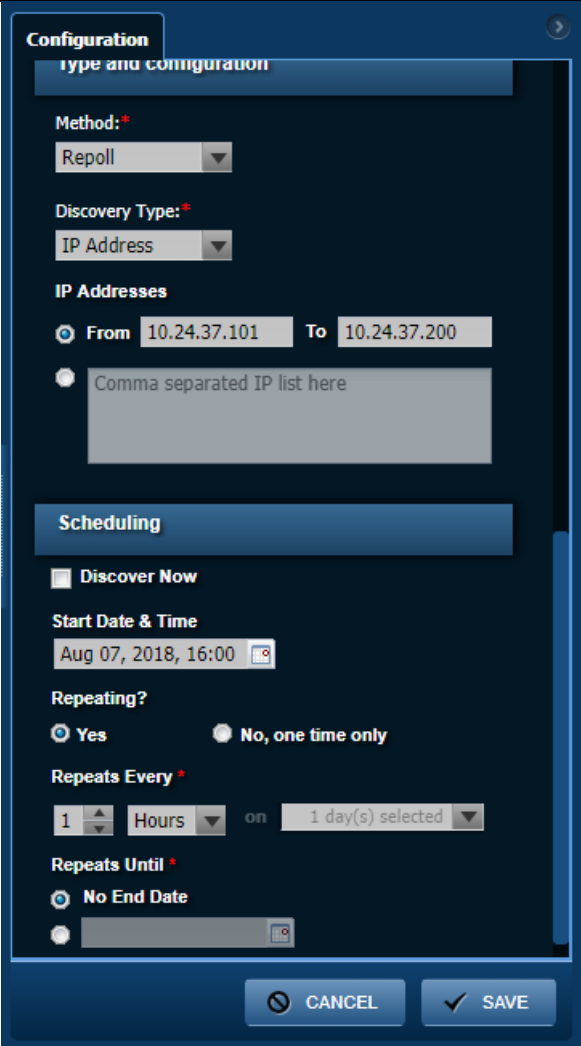
Applies to:	• PViQ Panel Managers (PMs) and Extension Modules (EMs) • SmartZone Software
Objective:	Run scheduled periodic discoveries of EMs and PMs to detect when these devices are disconnected.
Documentation Reference:	• PViQ Hardware Manual • SmartZone DCIM User Manual
Pre-Requisites:	• PViQ Hardware • SmartZone Software

Description

SmartZone software is not designed to automatically detect disconnections of PViQ PMs and EMs. To determine when PMs and EMs are offline, you need to run a periodic discovery. If a disconnection has occurred, an event will be triggered and will display in the Events table.

Performing the Procedure

Step	Instruction	Graphic	Result
1	In SmartZone, click the Admin module, Network Administration, and Discovery		The Discovery window displays.

2	Make selections from the **Configuration** tab on the right. Make sure to select **Repoll** as the Method, click **Yes** for Repeating and set the number of hours between repolls. Then click **Save**.		The repoll will run at the scheduled time.
3			
	End of Steps		

End State

Any EMs or PMs that have been disconnected will display with Disconnection icons in the Location Tree, and the disconnections will display in the Events table.