

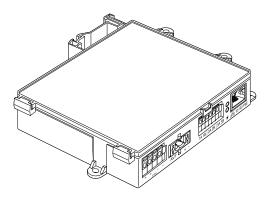
VeriSafe Network Module Subject: User Guide Lit. No.: B21176 Date: SEP 2022 Revision: 1 [English] Model No: VS2-NET

# Table of Contents

| ١ | Veb Application        | .2 |
|---|------------------------|----|
|   | Features               | .2 |
|   | First Login            | .2 |
|   | Web Application Layout | .2 |
|   | AVT Status Page        | .2 |
|   | Data Logs Page         | .5 |
|   | Settings Page          | .6 |
|   | Documentation Page1    | 1  |
|   | Support Page           | 1  |

The network module is designed to be an optional accessory that enables network capabilities for the VeriSafe 2.0 Absence of Voltage Tester (AVT). The network module provides an integrated web application that is delivered by an on board web server. The web application monitors data from the AVT and provides integration, configuration and firmware update capabilities. The network module supports AVT data over EtherNet/IP and Modbus TCP protocols. The voltage presence discrete outputs may be used as an indication of voltage presence with or without a network connection. The network module provides the ability to log various pieces of data based on built in triggers (see **Data Logs Page** for more information).

Before attempting to physically install the network module in hazardous or ordinary locations, refer to document no. B21148 (VeriSafe Network Module Installation Requirements Manual) for physical installation requirements including; connectivity, ratings and environmental specifications for the network module.





### TO REDUCE THE RISK OF INJURY, USER MUST READ INSTRUCTION MANUAL

NOTE: In the interest of higher quality and value, Panduit<sup>™</sup> products are continually being improved and updated. Consequently, pictures may vary from the enclosed product.

NOTE: Updates to this Instruction Manual may be available. Check www.panduit.com for the latest version of this manual.

Tech Support North America Tech Support: techsupport@panduit.com Tel: 866.405.6654

EU Tech Support : techsupportemea@panduit.com Tel: 31.546.580.452 Fax: 31.546.580.441 Asia Pacific Tech Support: techsupportap@panduit.com Tel: Singapore: 1-800-Panduit (7263848) Australia: 1-800-Panduit (7263848) Korea: 02.21827300



For a copy of Panduit product warranties, log on to www.panduit.com/warranty For more information Visit us at www.panduit.com/verisafe



# Web Application

## **FEATURES**

The network module web application can be used to configure and monitor the AVT. Access the web application by typing the network module IP address in a supported browser.

## **FIRST LOGIN**

- 1. Type the network module IP address (default: 192.168.2.10) in a supported browser.
  - Supported browsers: Chrome, Edge, Firefox
- 2. On first login the user is required to change the admin password
  - Web App Login (factory default setting)
  - Username: admin Password: admin

## WEB APPLICATION LAYOUT

The web application layout consists of a left sidebar menu and a content area loaded with content cards.

| LOGIN<br>On login the user will be<br>directed to the AVT Status | Network Module         | Name<br>Pump 1<br>Date & Time:9/6/22, 3:41                                 | PM                                                               | 3 | 3<br>Voltage Pre                        | sence                                   | ed O seconds ago 🔽              |
|------------------------------------------------------------------|------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------|---|-----------------------------------------|-----------------------------------------|---------------------------------|
| page.                                                            | Pump 1                 | Updated<br>Battery Voltage<br>AVT Temperature                              | 9/5/22, 11:32 PM<br>3.1 V<br>20°C (68°F)                         |   | L1<br>F                                 | L2<br>F                                 | L3<br>F                         |
| Sidebar Menu 🛛 🔵                                                 | Data Logs<br>Settings  | Updated<br>Connection Status L1<br>Connection Status L2                    | 9/5/22, 11:32 PM<br>YES<br>YES                                   |   | Line To Ground                          | RMS<br>480 Vrms                         | Peak                            |
| Content Area 🛛 🔵                                                 | Documentation          | Connection Status L3<br>Connection Status GND                              | YES                                                              |   | L2<br>L3                                | 4/9 Vrms<br>480 Vrms                    | 679 V                           |
| Card 🕒                                                           | Support<br>1<br>Logout | Test Result 1<br>Test Result 1 Date<br>Test Result 2<br>Test Result 2 Date | Pass<br>9/5/22, 11:32 PM<br>Voltage Exceeded<br>9/5/22, 11:32 PM |   | Line To Line<br>L1-L2<br>L1-L3<br>L2-L3 | RMS<br>277 Vrms<br>277 Vrms<br>277 Vrms | Peak<br>392 V<br>392 V<br>392 V |

# **AVT STATUS PAGE**

After the user has logged in they will be redirected to the AVT Status page. This page consists of two data cards with views that will be determined by the type of AVT in use and the user settings. This page automatically refreshes content at a static rate of once every 2 seconds.

FIGURE 1. AVT STATUS PAGE 3-PHASE AVT (VS2-AVT-3P)

| VeriSafe <sup>®</sup> | Name                        |                  |                      | Updat    | ed 0 seconds ago |  |
|-----------------------|-----------------------------|------------------|----------------------|----------|------------------|--|
| VeriSale              | Pump 1                      |                  |                      |          | _                |  |
| Network Module        | Date & Time:9/6/22, 3:41 PM |                  | Voltage Presence     |          |                  |  |
| Pump 1                |                             |                  | L1                   | L2       | L3               |  |
|                       | Updated                     | 9/5/22, 11:32 PM |                      |          | Ę.               |  |
| AVT Status            | Battery Voltage             | 3.1 V            |                      |          | ,                |  |
|                       | AVT Temperature             | 20°C (68°F)      |                      |          |                  |  |
| Data Logs             |                             |                  | Voltage Measurements |          |                  |  |
|                       | Updated                     | 9/5/22, 11:32 PM | Line To Oreund       | DMO      | Deek             |  |
| Settings              | Connection Status L1        | YES              | Line To Ground       | RMS      | Peak             |  |
| 0                     | Connection Status L2        | YES              | L1                   | 480 Vrms | 678 V            |  |
| Documentation         | Connection Status L3        | YES              | L2                   | 479 Vrms | 677 V            |  |
|                       | Connection Status GND       | YES              | L3                   | 480 Vrms | 679 V            |  |
| Support               |                             |                  | Line To Line         | RMS      | Peak             |  |
|                       | Test Result 1               | Pass             |                      |          |                  |  |
|                       | Test Result 1 Date          | 9/5/22, 11:32 PM | L1-L2                | 277 Vrms | 392 V            |  |
|                       | Test Result 2               | Voltage Exceeded | L1-L3                | 277 Vrms | 392 V            |  |
|                       | Test Result 2 Date          | 9/5/22, 11:32 PM | L2-L3                | 277 Vrms | 392 V            |  |

#### **AVT STATUS PAGE FIRST CARD**

Data presented in this card is updated as described in Table 5. The user is presented with time stamps to indicate when the data was last updated. Some data will not be shown until an absence of voltage test is

#### completed.

#### FIGURE 2. AVT STATUS PAGE 1ST CARD VIEWS

|         | Pump 1                    |                                                                                                                                                                                                   |
|---------|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|         | Date & Time:9/6/22, 3:4:  | 3 PM 2                                                                                                                                                                                            |
| 32 PM   |                           |                                                                                                                                                                                                   |
| 3       | Updated                   | 9/5/22, 11:32 PM                                                                                                                                                                                  |
| )       | Battery Voltage           | 3.1 V 3                                                                                                                                                                                           |
| 32 PM   | AVT Temperature           | 20°C (68°F)                                                                                                                                                                                       |
|         | Updated                   | 9/5/22, 11:32 PM                                                                                                                                                                                  |
| 4       | Connection Status +       | YES                                                                                                                                                                                               |
| -       | Connection Status -       | YES 4                                                                                                                                                                                             |
|         | Connection Status GND     | YES                                                                                                                                                                                               |
|         | Test Result 1             | Pass                                                                                                                                                                                              |
| 2 PM    | Test Result 1 Date        | 9/5/22, 11:32 PM                                                                                                                                                                                  |
| eeded 5 | Test Result 2             | Voltage Exceeded 5                                                                                                                                                                                |
| 32 PM   | Test Result 2 Date        | 9/5/22, 11:32 PM                                                                                                                                                                                  |
|         | 2)<br>32 PM<br>4<br>32 PM | 32 PM 3 Updated Battery Voltage AVT Temperature Updated Connection Status + Connection Status - Connection Status - Connection Status GND Test Result 1 Test Result 1 Test Result 1 Test Result 2 |

| 1  | . Name                                                                                    | User defined AVT name (Default blank). This is used to identify data log files and appears in the side bar menu. Changes are automatically saved. |
|----|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| 2  | 2. Date/Time                                                                              | Current Date/Time of the network module. Updated every 2 seconds.                                                                                 |
| 03 | <ol> <li>Battery Voltage and<br/>AVT Temperature</li> </ol>                               | Last measured value of the battery voltage and Internal temperature of the AVT.                                                                   |
|    |                                                                                           | <ul> <li>Updated when the user presses the test button and during the wakeup<br/>cycle</li> </ul>                                                 |
|    |                                                                                           | Recommended to replace battery in the AVT when measured below 2.9V.                                                                               |
| 4  | . Connection Status                                                                       | Status of the connectivity between each pair of sensor leads based on the last completed test performed when no voltage is present.               |
| 5  | 5. Test Result 1                                                                          | Show the most recent test result from the AVT                                                                                                     |
|    | Test Result 1 Date                                                                        | Date/Time of AVT test result 1                                                                                                                    |
|    | Test Result 2                                                                             | Show the test result prior to test result 1                                                                                                       |
|    | Test Result 2 Date                                                                        | Date/Time of AVT test result 2                                                                                                                    |
| e  | <ul> <li>AC/DC Selection         *(VS-AVT-1P Single phase<br/>units only)     </li> </ul> | Select appropriate power system. This will update the card view. Changes are automatically saved.                                                 |
|    |                                                                                           |                                                                                                                                                   |

#### AVT STATUS PAGE SECOND CARD

Data in this card is updated every 2 seconds. For single phase systems the view shown is determined by selection on card 1 (item 6 AC/DC selection).

FIGURE 3. AVT STATUS PAGE SECOND CARD VIEWS

|                | 1 Updat    | ed 0 seconds ago |                | Updat      | ted 0 seconds ago |              |              |
|----------------|------------|------------------|----------------|------------|-------------------|--------------|--------------|
| Voltage Pre    | sence 2    |                  | Voltage Pre    | sence      |                   | Voltage      | Presence     |
| L1             | L2         | L3               | L1             |            | N/L2              |              | +            |
| ÷.             | <b>F</b>   | <del>7</del>     | <b>7</b>       |            | Ψ                 |              | <del>7</del> |
| Voltage Mea    | asurements | 3                | Voltage Me     | asurements |                   | Voltage      | e Measuremer |
| Line To Ground | RMS        | Peak             | Line To Ground | RMS        | Peak              | Line To Grou | und          |
| L1             | 480 Vrms   | 678 V            | L1             | 480 Vrms   | 678 V             | +            | 96 V         |
| L2             | 479 Vrms   | 677 V            | N/L2           | 0 Vrms     | 0 V               |              | 0 V          |
| L3             | 480 Vrms   | 679 V            | Line To Line   |            |                   | Line To Line |              |
| Line To Line   | RMS        | Peak             | L1-N/L2        | 480 Vrms   | 678 V             | + to -       | 96 V         |
| L1-L2          | 277 Vrms   | 392 V            |                |            |                   |              |              |
| L1-L3          | 277 Vrms   | 392 V            |                |            |                   |              |              |
| L2-L3          | 277 Vrms   | 392 V            |                |            |                   |              |              |
| Th             | ree-Phase  | View             | Sir            | ngle-Phase | View              |              | DC Vie       |

| 1. AVT Connection Status       | Indicates status of the connection between the isolation of the connection between the |                                                                                |                                                                                                                                                                        |  |  |  |
|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|
| 2. Voltage presence            | Reflects the status of the voltage and voltage presence contacts or                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                | d LEDs) on the indicator module                                                                                                                                        |  |  |  |
| <b>3.</b> Voltage Measurements | Measured peak voltage line<br>to ground                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | AC Range                                                                       | Accuracy                                                                                                                                                               |  |  |  |
|                                | to ground <ul> <li>Calculated RMS and line to<br/>line voltages</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 40*-200 VAC                                                                    | ± 4V                                                                                                                                                                   |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 201-300 VAC                                                                    | ± 2%                                                                                                                                                                   |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 301-1000 VAC                                                                   | ± 1.5%                                                                                                                                                                 |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                |                                                                                                                                                                        |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | DC Range                                                                       | Accuracy                                                                                                                                                               |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 40*-300 VDC                                                                    | ± 9V                                                                                                                                                                   |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 301-700 VDC                                                                    | ± 2%                                                                                                                                                                   |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 701-1000 VDC                                                                   | ± 1.5%                                                                                                                                                                 |  |  |  |
|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | values between 40-1000<br>optimized to report volt<br>absence of voltage indic | s designed to report measured<br>0 V. The Network module is not<br>ages under 40V. However, the<br>cation from the AVT utilizes a<br>highly accurate and optimized for |  |  |  |

## **DATA LOGS PAGE**

This page allows the user to manage the log data stored on the network module SD card.

#### LOG TRIGGERS

Log entries are triggered by specific AVT events:

- Change in state of any voltage presence indicator
- Initiating the absence of voltage test
- Daily AVT wakeup cycle

#### FIGURE 4. DATA LOGS PAGE DETAILS

| ANDUIT                | Request Data Log      | s Do                       | wnload Logs                       | s (CSV)        | Downloa             | d Filtered Logs   | (CSV)              |                           |                           | Delete L                  | ogs                        |
|-----------------------|-----------------------|----------------------------|-----------------------------------|----------------|---------------------|-------------------|--------------------|---------------------------|---------------------------|---------------------------|----------------------------|
| VeriSafe <sup>®</sup> | 0                     |                            | 2                                 |                |                     | 3                 |                    |                           |                           | 4                         |                            |
| Network Module        | Filters 5             |                            |                                   |                |                     |                   |                    |                           |                           |                           |                            |
| Pump 1                | From:                 |                            |                                   | Voltage N      | lot Present         | L1 Disconn        | ected              | Test Initiated            | 1                         |                           |                            |
| AVT Status            | Start Date            |                            | □L2                               | 2 Voltage N    | lot Present         | L2 Disconn        | lected             | Test Passed               |                           |                           |                            |
| Data Logs             | Ē                     |                            |                                   | s vollage r    | lot Present         |                   |                    | Test Failed               |                           |                           |                            |
| Settings              | To:<br>End Date       |                            |                                   |                |                     |                   |                    |                           | Update                    | e Filters                 |                            |
|                       | Ē                     |                            |                                   |                |                     |                   |                    |                           | Clear                     | Filters                   |                            |
| Documentation         |                       |                            |                                   |                |                     |                   |                    |                           |                           |                           |                            |
| Support               |                       |                            |                                   |                |                     |                   |                    |                           |                           |                           |                            |
|                       |                       | Voltage<br>Presence        | Connection<br>Status              | Battery<br>(V) | Last Test<br>Result | Test<br>Initiated | AVT<br>Temperature | Peak<br>Voltage L1<br>(V) | Peak<br>Voltage L2<br>(V) | Peak<br>Voltage L3<br>(V) | RMS<br>Voltage L<br>(Vrms) |
| Logout                | 21 9/6/22,<br>3:42 PM | L1:YES<br>L2:NO<br>L3:NO   | L1:Ok<br>L2:Ok<br>L3:Ok<br>GND:Ok | 3.1            | Pass                | YES               | 20°C (68°F         |                           | 0                         | 0                         | 480                        |
|                       | 20 9/6/22,<br>3:41 PM | L1:YES<br>L2:YES<br>L3:YES | L1:Ok<br>L2:Ok<br>L3:Ok<br>GND:Ok | 3.1            | Pass                | YES               | 20°C (68°F         | <sup>=</sup> ) 678        | 677                       | 679                       | 480                        |

| 1. | Request Data Logs            | Request data log file from the network module                                     |
|----|------------------------------|-----------------------------------------------------------------------------------|
| 2. | Download Logs (CSV)          | Download the data log file to local PC in CSV form                                |
| 3. | Download Filtered Logs (CSV) | If filters are applied download the filtered data set only                        |
| 4. | Delete Logs                  | Delete entries from the data log file                                             |
| 5. | Filters                      | Select filters. Use <b>Update Filters</b> and Clear Filters to manage selections. |
| 6. | Log Items                    | Data associated with each log entry.                                              |

**NOTE:** When log data is critical it is recommended the user periodically download the logs or to integrate the system (**EtherNet/IP<sup>™</sup>** or Modbus TCP) with an external data logging system.

# **SETTINGS PAGE**

The settings page allows the user to configure and view the current state of the network module, retrieve AVT information, check active faults, and update firmware.

| GURE 5. SETTINGS P                      | AGE                                              |                                                                                                   |                                                                                                                                                                                                                    |                     |
|-----------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| PANDUIT                                 | Network Module Settings                          | C                                                                                                 | About AVT                                                                                                                                                                                                          | C                   |
| VeriSafe <sup>®</sup><br>Network Module | Date & Time<br>Network Module FW Version         | 9/6/22, 3:44 PM Set Time                                                                          | AVT FW Version<br>AVT Model                                                                                                                                                                                        | 1.2.3<br>3039       |
| Pump 1                                  | Use NTP Server                                   |                                                                                                   | AVT UID                                                                                                                                                                                                            | 40:41:42            |
| AVT Status                              | NTP Server Address<br>Power System Configuration | pool.ntp.org<br>Standard Wye/Delta                                                                | Active Faults                                                                                                                                                                                                      |                     |
| Data Logs                               | Modbus<br>EtherNet/IP                            |                                                                                                   | ID Description                                                                                                                                                                                                     | Date & Time         |
| Settings                                | DHCP                                             |                                                                                                   |                                                                                                                                                                                                                    | Clear Faults        |
| Documentation                           | IP Address<br>Netmask                            | 192.168.2.10                                                                                      | Change Password                                                                                                                                                                                                    |                     |
| Support                                 | Gateway<br>DNS1                                  | 0.0.0.0                                                                                           | current password                                                                                                                                                                                                   |                     |
|                                         | DNS2                                             | 8.8.4.4                                                                                           |                                                                                                                                                                                                                    |                     |
|                                         | Web Server Mode                                  | Unsecure (HTTP) 💌                                                                                 | new password Password Requirements:                                                                                                                                                                                |                     |
| Logout                                  |                                                  | Download Certificate<br>Select PEM Certificate<br>Browse) No file selected.<br>Upload Certificate | Between S and 40 character     At least 1 Special Character     At least 1 Special Character     At least one number.     At least one capital letter.     At least one lower case letter     confirm new password | r (!@#\$%^&*).      |
|                                         |                                                  | Select PEM Private Key<br>Browse) No file selected.<br>Upload Private Key                         | Passwords do not match.                                                                                                                                                                                            | Update Password     |
|                                         | Use Custom Cert and Key                          |                                                                                                   | Firmware Update                                                                                                                                                                                                    |                     |
|                                         | Language                                         | English 👻                                                                                         | Select AVT Firmware<br>Browse No file selected.                                                                                                                                                                    |                     |
|                                         | Factory Reset                                    | Save Settings and Restart                                                                         |                                                                                                                                                                                                                    | Update AVT          |
|                                         |                                                  |                                                                                                   | Select Network Module<br>Browse No file selected.                                                                                                                                                                  | e Firmware          |
|                                         |                                                  |                                                                                                   | Up                                                                                                                                                                                                                 | date Network Module |
|                                         |                                                  |                                                                                                   |                                                                                                                                                                                                                    |                     |

#### NETWORK MODULE SETTINGS FIGURE 6. NETWORK MODULE SETTINGS CARD DETAILS

| Network Module Settings                                                                                                                                                                                                                                 | ( <u>)</u> C                                                                                                                                                                                                       | REFRESH                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Network Module Settings          2 Date & Time         Network Module FW Version 4         5 Use NTP Server         NTP Server Address 6         7 Power System Configuration         Modbus 8         9 EtherNet/IP         DHCP 10         IP Address | 9/6/22, 3:44 PM Set Time 3<br>1.0.2rc11<br>pool.ntp.org<br>Standard Wye/Detta<br>192.168.2.10                                                                                                                      | REFRESH<br>Replace all data in fields with the<br>last saved settings.                                                                                                                                                        |
| Netmask<br>Gateway<br>DNS1<br>DNS2<br>Web Server Mode 12                                                                                                                                                                                                | 255.255.255.0         0.0.0.0         8.8.8.8         8.8.4.4         Unsecure (HTTP) ▼         13         Download Certificate         Select PEM Certificate         14         Browse         No file selected. | Save Settings and Restart<br>Saves modified settings and restarts<br>the network module.                                                                                                                                      |
|                                                                                                                                                                                                                                                         | Upload Certificate Select PEM Private Key Browse No file selected. Upload Private Key                                                                                                                              | RESTART<br>Restart the network module without<br>saving changes to settings.                                                                                                                                                  |
| Use Custom Cert and Key 16                                                                                                                                                                                                                              | English 💌                                                                                                                                                                                                          | FACTORY RESET<br>Reset the network module to factory                                                                                                                                                                          |
| Restart 18<br>Factory Reset 19                                                                                                                                                                                                                          | 20<br>Save Settings and Restart                                                                                                                                                                                    | default settings (see Table 4).<br>NOTE: If the web application is<br>unavailable, the network module can<br>be physically reset by depressing the<br>User Reset Button (see Figure 1 for<br>location on the Network Module). |

| 1. Refresh                                              | Replace all data in fields with the last saved settings                                                                                                                         |  |  |  |  |
|---------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| 2. Date & Time                                          | Displays current date and time associated with the network module.                                                                                                              |  |  |  |  |
| 3. Set Time                                             | Applies local web browser time to the network module.                                                                                                                           |  |  |  |  |
| 4. Network Module FW Version                            | Firmware version of the network module                                                                                                                                          |  |  |  |  |
| 5. Use NTP server                                       | Check to enable the use of NTP (Network Time Protocol)                                                                                                                          |  |  |  |  |
| 6. NTP server address                                   | Enter server address to set time using NTP. Editable if <b>Use NTP Server</b> is checked.                                                                                       |  |  |  |  |
| <b>7.</b> Power System Configuration*                   | Configuration of the power system that the AVT is monitoring. To report accurate voltage data, the power system configuration must be selected. Default is Standard wye/delta * |  |  |  |  |
| 8. Modbus                                               | Enable or disable the Modbus TCP interface (default enabled)                                                                                                                    |  |  |  |  |
| 9. EtherNet/IP™                                         | Enable or disable the <b>EtherNet/IP™</b> interface (default enabled)                                                                                                           |  |  |  |  |
| <b>10.</b> DHCP                                         | Enable or disable DHCP (default disabled)                                                                                                                                       |  |  |  |  |
| 11. IP Address<br>Netmask<br>Gateway IP<br>DNS1<br>DNS2 | Current IP address, Netmask and Gateway IP (read-only when DHCP is enabled)<br>DNS1 & DNS2 are always editable                                                                  |  |  |  |  |
| 12. Web Server Mode                                     | The web server can be configured for either HTTP or HTTPS (default is HTTP)<br>Continued on next page                                                                           |  |  |  |  |

| 13. Download Certificate      | Download the network module certificate.                                                                                                        |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 14. Upload PEM Certificate    | Upload a user supplied PEM certificate (default uses on board PEM certificate)                                                                  |
| 15. Upload PEM Private Key    | Upload a user supplied PEM private key (default uses on board PEM private key)                                                                  |
| 16. Use Custom Cert and Key   | Check to enable use of the user supplied certificate and private key for HTTPS. Disabled if HTTPS is not selected for Web Server Mode.          |
| 17. Language                  | Select desired language from the drop-down menu.<br>English, French, French (Canada), German, Italian, Korean, Spanish (Latin America), Chinese |
| 18. Restart                   | Restart the network module without saving changes to settings                                                                                   |
| 19. Factory Reset             | Reset the network module to factory default settings                                                                                            |
| 20. Save Settings and Restart | Saves modified settings and restarts the network module.                                                                                        |

#### \*POWER SYSTEM CONFIGURATION

The AVT measures voltage between the sensor leads and ground leads and computes the associated phase-to-phase and RMS voltages reported by the network module. To report accurate voltage data, the power system configuration must be selected. The Standard selection (default) assumes a wye or delta power system and is sufficient for most applications. If a special configuration (corner grounded delta, high-leg delta, and single-phase 3-wire) is desired, select the appropriate application from the drop-down menu.

#### ABOUT AVT

Displays firmware version, model number and universal identifier (UID) of the AVT. Use the refresh button to update the card.

| About AVT                   |          | <mark>()</mark> C | Refresh  |  |
|-----------------------------|----------|-------------------|----------|--|
| AVT FW Version<br>AVT Model | 1.2.3    |                   |          |  |
| AVT UID                     | 40:41:42 |                   | AVT Data |  |

#### **ACTIVE FAULTS**

This card will display active faults in the network module. The fault information is updated automatically every 3 seconds. See Troubleshooting for additional information.

| \ctiv | e Faults                                |                 |
|-------|-----------------------------------------|-----------------|
| ID    | Description 1                           | Date & Time     |
| 4     | Timeout while communicating<br>with AVT | 9/6/22, 3:47 PM |
|       |                                         | 2 Clear Faults  |

#### 21. Faults

22. Clear Faults

| ID                                                                                                                                                                     | Description                                                    |  |  |  |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|--|--|--|--|
| 0                                                                                                                                                                      | Hardware Failure. Flash code 2 during boot up                  |  |  |  |  |
| 1                                                                                                                                                                      | 1 Power from the network module to the AVT is over the limit.  |  |  |  |  |
| 2                                                                                                                                                                      | Indicate the network module has been reset to factory defaults |  |  |  |  |
| 3                                                                                                                                                                      | Data received from AVT was unable to be processed              |  |  |  |  |
| 4                                                                                                                                                                      | Timeout while communicating with AVT                           |  |  |  |  |
| 5                                                                                                                                                                      | General SD card error                                          |  |  |  |  |
| 6                                                                                                                                                                      | SD card is full                                                |  |  |  |  |
| 7                                                                                                                                                                      | Time has not updated                                           |  |  |  |  |
| 8                                                                                                                                                                      | Time not set                                                   |  |  |  |  |
| 9 Web server could not load custom certificate                                                                                                                         |                                                                |  |  |  |  |
| The Clear Faults button allows the user to clear any faults on the network module. If the fault condition is still present the fault may be presented after some time. |                                                                |  |  |  |  |

#### **CHANGE PASSWORD**

On initial login and factory reset the user will be prompted to change the password.

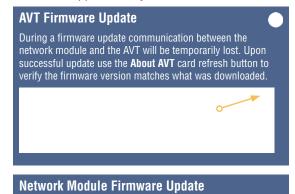
| current password                                                            |  |
|-----------------------------------------------------------------------------|--|
| new password                                                                |  |
| Password Requirements:                                                      |  |
| Between 8 and 40 characters.                                                |  |
| <ul> <li>At least 1 Special Character (!@#\$%^&amp;*).</li> </ul>           |  |
| <ul><li>At least one number.</li><li>At least one capital letter.</li></ul> |  |
| At least one lower case letter.                                             |  |
| confirm new password                                                        |  |
| comminiew password                                                          |  |

#### **UPDATE FIRMWARE**

Download the latest firmware at www.panduit.com

Select **Choose File**, navigate to the firmware file, and click the appropriate **Update** button.. The firmware update process for both the network module and AVT should take approximately one minute.

| irmware Up               | date |        |          |        |   |  |
|--------------------------|------|--------|----------|--------|---|--|
| Select AVT<br>Browse No  |      | -      |          |        |   |  |
|                          |      | U      | pdate A\ | /т 🚺   |   |  |
| Select Netw<br>Browse No |      |        | mware    |        |   |  |
|                          |      | Update | Network  | Module | 0 |  |



Upon successful firmware update the network module will restart and you will be prompted to login.

## **DOCUMENTATION PAGE**

This page provides the user with the information necessary to utilize the **EtherNet/IP™** (EDS file download) and Modbus TCP communications protocols.

#### FIGURE 7. DOCUMENTATION PAGE

| Network Module | Data Item                 | Description                                                                     | Data Type |
|----------------|---------------------------|---------------------------------------------------------------------------------|-----------|
| Pump 1         | Date Time                 | Current date and time set in the gateway.<br>Microseconds since epoch.          | UINT64    |
| VT Status      | Battery Voltage           | Last voltage reading of the AVT battery                                         | FLOAT     |
| 1 Status       | Voltage Presence          | Voltage Presence. Bits L3:L2:L1                                                 | UINT16    |
| ata Logs       | Connectivity Status       | Connected Status of each sensor lead L1,<br>L2, L3, PE Ground during last test. | UINT16    |
|                | RMS Line Voltage L1 - G   | RMS Voltage from L1 to Ground                                                   | UINT16    |
| Settings       | RMS Line Voltage L2 - G   | RMS Voltage from L2 to Ground                                                   | UINT16    |
|                | RMS Line Voltage L3 - G   | RMS Voltage from L3 to Ground                                                   | UINT16    |
| Documentation  | RMS Line Voltage L1 - L2  | RMS Voltage from L1 to L2                                                       | UINT16    |
| Duran and      | RMS Line Voltage L1 - L3  | RMS Voltage from L1 to L3                                                       | UINT16    |
| Support        | RMS Line Voltage L2 - L3  | RMS Voltage from L2 to L3                                                       | UINT16    |
|                | Peak Line Voltage L1 - G  | Peak Voltage from L1 to Ground                                                  | UINT16    |
|                | Peak Line Voltage L2 - G  | Peak Voltage from L2 to Ground                                                  | UINT16    |
|                | Peak Line Voltage L3 - G  | Peak Voltage from L3 to Ground                                                  | UINT16    |
|                | Peak Line Voltage L1 - L2 | Peak Voltage from L1 to L2                                                      | UINT16    |
| ogout          | Peak Line Voltage L1 - L3 | Peak Voltage from L1 to L3                                                      | UINT16    |
|                | Peak Line Voltage L2 - L3 | Peak Voltage from L2 to L3                                                      | UINT16    |
|                | AVT Temperature           | Temperature inside the AVT                                                      | UINT16    |
|                | Disconnect State (Unused) | UNUSED                                                                          | UINT16    |
|                | Status                    | Status bits associated with the network<br>module and AVT.                      | UINT32    |
|                | AVT Result 1              | Most recent Test Result of an AVT test.                                         | UINT16    |
|                | AVT Result 2              | Second Most recent Test Result of an AVT<br>test.                               | UINT16    |
|                | AVT Result 1 Datetime     | Datetime of AVT Result 1. Microseconds<br>since epoch.                          | UINT64    |
|                | AVT Result 2 Datetime     | Datetime of AVT Result 2. Microseconds<br>since epoch.                          | UINT64    |
|                | EtherNet/IP               | since epoch.                                                                    |           |
|                | Download EDS File         |                                                                                 |           |

Modbus TCP Data Model Implementation

## **SUPPORT PAGE**

Provides contact information and a link to the VeriSafe landing page on www.panduit.com

Queries the AVT and network module for product information to assist in technical support.

FIGURE 8. SUPPORT PAGE

|                                         | Support Information                                    |                                                                                     |
|-----------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------|
| VeriSafe <sup>®</sup><br>Network Module | Verisafe Support Page<br>Support Email Address         |                                                                                     |
| Pump 1                                  | US/CAN/LATAM<br>EMEA<br>APAC                           | techsupport@panduit.com<br>techsupportemea@panduit.com<br>TechSupportAP@panduit.com |
| AVT Status                              | Support Phone Number                                   | roonouppoid a grandationin                                                          |
| Data Logs                               | English<br>UK<br>Singapore/AUS                         | 1-866-405-6654<br>+31-546-580-452<br>1-800-Panduit (7263848)                        |
| Settings                                | Français<br>Français (Canada)                          | +31-546-580-452<br>1-866-405-6654                                                   |
| Documentation                           | Italiano<br>한국어<br>Deutsch<br>Español (América Latina) | +31-546-580-452<br>02-21827300<br>+31-546-580-452<br>1-866-405-6654                 |
| Support                                 | 中文 (简体                                                 | +86-400-820-1900                                                                    |
|                                         | Network Module FW Version                              | 1.0.2rc11                                                                           |
|                                         | AVT FW Version                                         | 1.2.3                                                                               |
|                                         | AVT Model                                              | 3039                                                                                |
| Logout                                  | AVT UID                                                | 40:41:42                                                                            |

#### Network Module Firmware Update

Upon successful firmware update the network module will restart and you will be prompted to login.

# Data Model

The network module uses the same data model for both **EtherNet/IP™** and Modbus TCP protocols.

| Item Name                                                |                                                 | Descriptio                                                                      | n                                                                                | Value Type<br>(size bytes) |                                                                  | Range                                                                                                                                           |
|----------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------|------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Date/Time                                                |                                                 | Current Date/Time set in module                                                 | the network                                                                      | LINT(8)                    | microseco                                                        | nds since epoch                                                                                                                                 |
| Battery voltage                                          |                                                 | Last voltage reading of th<br>(last test)                                       | REAL(4)                                                                          | 0.0 to 4.0 V               |                                                                  |                                                                                                                                                 |
| Voltage presence                                         |                                                 | Bit field status of the phase indicator<br>LEDs (red LEDs)                      |                                                                                  | WORD(2)                    | Bit<br>0<br>1<br>2<br>0: Voltage<br>1: Voltage                   | Bit Name         Present L1 POS         Present L2 NEG         Present L3         not detected         detected                                 |
| Connectivity status                                      |                                                 | Connected status of each sensor lead L1,<br>L2, L3, PE Ground during last test. |                                                                                  | WORD(2)                    | Bit<br>0<br>1<br>2<br>3<br>0: Sensor 1                           | Bit Name         Connected L1         Connected L2         Connected L3         Connected PE GND         ead disconnected         ead connected |
| Line voltage                                             | L1-G<br>L2-G<br>L3-G<br>L1-L2<br>L1-L3<br>L2-L3 | RMS voltage                                                                     | L1 to L2<br>L1 to L3<br>L2 to L3<br>L1 to Ground<br>L2 to Ground<br>L3 to Ground |                            | 0 to 1100 \                                                      | Vrms                                                                                                                                            |
| Peak line voltage                                        | L1-G<br>L2-G<br>L3-G<br>L1-L2<br>L1-L3<br>L2-L3 | Peak voltage                                                                    |                                                                                  |                            | 0 to 1500 \                                                      |                                                                                                                                                 |
| AVT temperature<br>Disconnect state [NOT<br>IMPLEMENTED] |                                                 | Temperature inside the isolation module<br>Disconnect phase open or closed      |                                                                                  | WORD(2)                    | -40°C to 83<br>Bit<br>0<br>1<br>2<br>0: Blade clu<br>1: Blade op |                                                                                                                                                 |

#### Status bits associated with the network module and AVT

|        | DWORD(4) Bit                                                 |                             |                        |                                  |                                                                                                                                                |                                         |                          |                            |  |
|--------|--------------------------------------------------------------|-----------------------------|------------------------|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|--------------------------|----------------------------|--|
|        | 0                                                            | 1                           | 2                      | 3                                | 4                                                                                                                                              | 5                                       | 6                        | 7                          |  |
|        | Battery Warning<br>Indicator                                 | AVT<br>Temperature<br>Fault | AVT<br>Power<br>Source | Phase<br>Number                  | User Threshold<br>Triggered                                                                                                                    | Disconnect Module<br>Present            | AVT<br>Internal<br>Fault | Network<br>Module<br>Fault |  |
| Status | 0: Battery OK<br>1: Check battery<br>(low or not<br>present) | 0: OK<br>1: Fault           | 0: Battery<br>1: Aux   | 0: 3 Phase<br>1: Single<br>phase | [NOT<br>IMPLEMENTED]<br>0: Not triggered<br>1: Triggered<br>If any user defined<br>threshold is<br>triggered this bit<br>will go to active (1) | [NOT<br>IMPLEMENTED]<br>0: No<br>1: Yes | 0: OK<br>1: Fault        | 0: OK<br>1: Fault          |  |

| Item Name              | Description               | Value Type<br>(size bytes) | Range                        |
|------------------------|---------------------------|----------------------------|------------------------------|
| AVT result 1 Date/Time | Date/Time of AVT result 1 | LINT(8)                    | microseconds since epoch UTC |

- Most recent test result of an AVT test
- This report has the following possible bit states to indicate a passed test or the reason for a failed AVT test

|              | DWORD(2) Bit |                           |                     |                             |                               |              |              |              |              |
|--------------|--------------|---------------------------|---------------------|-----------------------------|-------------------------------|--------------|--------------|--------------|--------------|
|              | 0            | 1                         | 2                   | 3                           | 4                             | 5            | 6            | 7            | 8            |
|              | Passed       | Battery<br>Voltage<br>Low | Voltage<br>Exceeded | Temperature<br>not in Range | Connectivity<br>not Confirmed | Diagnostic 5 | Diagnostic 6 | Diagnostic 7 | Diagnostic 8 |
| AVT Result 1 | 0F           | 1F                        | 2F                  | 3F                          | 4F                            | 5F           | 6F           | 7F           | 8            |

#F indicates the number of flashes that will be seen on the AVT indicator module for this error code

<sup>0:</sup> false 1: true

|  | AVT result 2 Date/Time | Date/Time of AVT result 2 | LINT(8) | microseconds since epoch UTC |
|--|------------------------|---------------------------|---------|------------------------------|
|--|------------------------|---------------------------|---------|------------------------------|

- Second most recent test result of an AVT test
- This report has the following possible bit states to indicate a passed test or the reason for a failed AVT test

|              | DWORD(2) Bit                                                                                         |                           |                     |                             |                               |              |              |              |              |
|--------------|------------------------------------------------------------------------------------------------------|---------------------------|---------------------|-----------------------------|-------------------------------|--------------|--------------|--------------|--------------|
|              | 0                                                                                                    | 1                         | 2                   | 3                           | 4                             | 5            | 6            | 7            | 8            |
|              | Passed                                                                                               | Battery<br>Voltage<br>Low | Voltage<br>Exceeded | Temperature<br>not in Range | Connectivity<br>not Confirmed | Diagnostic 5 | Diagnostic 6 | Diagnostic 7 | Diagnostic 8 |
| AVT Result 2 | OF                                                                                                   | 1F                        | 2F                  | 3F                          | 4F                            | 5F           | 6F           | 7F           | 8            |
| #F ir        | #F indicates the number of flashes that will be seen on the AVT indicator module for this error code |                           |                     |                             |                               |              |              |              |              |

0: false

1: true

## **MODBUS TCP DATA MODEL IMPLEMENTATION**

| Data Ite              | m     | Start Address | Size (16bit words) | End Address |
|-----------------------|-------|---------------|--------------------|-------------|
| Date/Time             |       | 0             | 4 (uint64)         | 3           |
| Battery voltage       |       | 4             | 2 (float)          | 5           |
| Voltage presence      |       | 6             | 1 (uint16)         | 6           |
| Connectivity status   |       | 7             | 1 (uint16)         | 7           |
|                       | L1-G  | 8             |                    | 8           |
| Line voltage          | L2-G  | 9             |                    | 9           |
|                       | L3-G  | 10            |                    | 10          |
|                       | L1    | 11            |                    | 11          |
| Line voltage peak     | L2    | 12            | 1 (int16)          | 12          |
|                       | L3    | 13            |                    | 13          |
|                       | L1-L2 | 14            | T (IIITO)          | 14          |
| Line voltage          | L1-L3 | 15            |                    | 15          |
|                       | L2-L3 | 16            |                    | 16          |
|                       | L1-L2 | 17            |                    | 17          |
| Line voltage peak     | L1-L3 | 18            |                    | 18          |
|                       | L2-L3 | 19            |                    | 19          |
| Temperature           |       | 20            | 1 (int16)          | 20          |
| Disconnect state      |       | 21            | 1 (uint16)         | 21          |
| Status                |       | 22            | 2 (uint32)         | 23          |
| AVT result 1          |       | 24            | 1 (vint16)         | 24          |
| AVT result 2          |       | 25            | 1 (uint16)         | 25          |
| AVT result 1 Date/Tim | le    | 26            | A(uint6A)          | 29          |
| AVT result 2 Date/Tim | le    | 30            | 4 (uint64)         | 33          |

All values are contained in input registers (offset 30000).

## EtherNet/IP<sup>™</sup> IMPLEMENTATION

The network module supports **EtherNet/IP™**. The EDS file can be found on the documentation page of the web application or by going to panduit.com.

# **Rockwell Automation Integration**

The **EtherNet/IP<sup>™</sup>** protocol is supplemented by a Add-On Profile (AOP) for easy integration with products from Rockwell Automation. The AOP supports the Automatic Diagnostics feature.

AOP available in Studio 5000 Logix Designer V33.01 or greater

## **AUTOMATIC DIAGNOSTIC AOP ITEMS**

#### REQUIREMENTS

- Logix controller must be V33 or greater
- Factory Talk View software must be V12 or greater

### **CONNECTIVITY STATUS**

WORD(2)

Sensor lead status is based on the last completed test. This value will only be updated when a test is completed with no voltage present.

TABLE 1.

|                        | Bit                                                                 |                                                                     |                                                                     |                                                                                              |  |  |  |
|------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------------------------------------------------------|--|--|--|
|                        | 0                                                                   | 1                                                                   | 2                                                                   | 3                                                                                            |  |  |  |
| Connectivity<br>Status | Connected L1                                                        | Connected L2                                                        | Connected L3                                                        | Connected PE GND                                                                             |  |  |  |
| Diagnostic<br>Message  | 0: L1 Sensor lead<br>disconnected<br>1: L1 Sensor lead<br>connected | 0: L2 Sensor lead<br>disconnected<br>1: L2 Sensor lead<br>connected | 0: L3 Sensor lead<br>disconnected<br>1: L3 Sensor lead<br>connected | <ul><li>0: PE GND Sensor lead disconnected</li><li>1: PE GND Sensor lead connected</li></ul> |  |  |  |

# STATUS

### DWORD(4)

Status bits associated with the network module and AVT. This value will only be updated when an abcense of voltage test is completed.

#### TABLE 2.

|                       | Bit                                                 |                             |                       |                         |  |  |
|-----------------------|-----------------------------------------------------|-----------------------------|-----------------------|-------------------------|--|--|
|                       | 0                                                   | 1                           | 2                     | 3                       |  |  |
|                       | Battery Warning Indicator                           | AVT Temperature Fault       | AVT Internal Fault    | Network Module Fault    |  |  |
| SU                    | 0: Battery OK                                       | 0: OK                       | 0: OK                 | 0: OK                   |  |  |
| Status                | 1: Check battery<br>(Battery low or not<br>present) | 1: Fault                    | 1: Fault              | 1: Fault                |  |  |
| Diagnostic<br>Message | 0: Battery OK                                       | 0: AVT temperature OK       | 0: AVT OK             | 0: Network module OK    |  |  |
| Diagr<br>Mes:         | 1: Check battery                                    | 1: AVT temperature<br>fault | 1: AVT Internal fault | 1: Network module fault |  |  |

### **AVT RESULT 1**

WORD(2)

- Most recent test result of an AVT test
  - This report has the following possible bit states to indicate a passed test or the reason for a failed AVT test

TABLE 3.

|                       | Bit                                         |                                |                                              |                                                           |                                             |  |  |
|-----------------------|---------------------------------------------|--------------------------------|----------------------------------------------|-----------------------------------------------------------|---------------------------------------------|--|--|
|                       | 0                                           | 1                              | 2                                            | 3                                                         | 4                                           |  |  |
| AVT<br>Result 1       | Passed OF                                   | Battery voltage<br>low 1F      | Voltage exceeded<br>2F                       | Temperature not in range 3F                               | Connectivity not<br>confirmed 4F            |  |  |
| Diagnostic<br>Message | 0: AVT test failed<br>1: AVT test<br>passed | 0: OK<br>1: AVT battery<br>low | 0: OK<br>1: Voltage<br>exceeds AVT<br>limits | 0: OK<br>1: AVT temperature<br>outside supported<br>range | 0: OK<br>1: AVT sensor lead<br>disconnected |  |  |

|                       | Bit continued       |                     |                     |                     |  |  |  |  |
|-----------------------|---------------------|---------------------|---------------------|---------------------|--|--|--|--|
|                       | 5                   | 6                   | 7                   | 8                   |  |  |  |  |
| AVT<br>Result 1       | Diagnostic 5 5F     | Diagnostic 6 6F     | Diagnostic 7 7F     | Diagnostic 8        |  |  |  |  |
| ostic<br>age          | 0: OK               | 0: OK               | 0: OK               | 0: OK               |  |  |  |  |
| Diagnostic<br>Message | 1: AVT diagnostic 5 | 1: AVT diagnostic 6 | 1: AVT diagnostic 7 | 1: AVT diagnostic 8 |  |  |  |  |

# Troubleshooting

### FAULTS

When a fault is active the user will also see an exclamation point in the left sidebar and in the active faults menu of the settings page

| Fault                                                     | Troubleshooting                                                                                                                   |
|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| Hardware Failure (0)                                      | Contact Panduit support                                                                                                           |
| Network module system status indicator 2 flash error code |                                                                                                                                   |
| Power over limit (1)                                      | Check AVT connection for proper termination.                                                                                      |
| Settings files reset to factory defaults(2)               | Expected if new unit or user initiated a factory reset, do nothing in this case                                                   |
|                                                           | If repeatedly occurs replace unit                                                                                                 |
| Data received from AVT was unable to be processed (3)     | Check AVT connection                                                                                                              |
| Timeout while communicating                               | Check AVT and Network module termination resistor switch positions.                                                               |
| with AVT (4)                                              | Move AVT connection cable away from possible noise sources                                                                        |
| SD card error (5)                                         | Contact Panduit for support around SD Card errors and possibly reseating or replacing the SD Card.                                |
| SD card full (6)                                          | download logs (if necessary) and then delete logs from the web interface. restart the unit and confirm the system is able to log. |
| Stale Time (7)                                            | Check NTP server can be reached from device location                                                                              |
| Time not set (8)                                          | Set time using the settings page (set time button or NTP time setup)                                                              |
| Could not load custom certificate(9)                      | Check that the certificate was generated properly and upload again.                                                               |

#### **CLEARING FAULTS**

The user has the ability to clear active faults (see **Faults** section). If the network module determines the fault is still active it will repopulate. To verify a fault has been cleared restart the network module.

# Warranty

# PANDUIT LIMITED PRODUCT WARRANTY

- 1. Limited Product Warranty. For purposes of this Limited Product Warranty, "Panduit products" mean all Panduit-branded products that Panduit sells. Unless a different time period is set forth in the Panduit product manual, user guide or other product documentation, Panduit warrants that the Panduit product, and each part or component of the Panduit product, will comply with Panduit's published specifications and will be free from defects in material and workmanship for a period of 1 year from the date of invoice from Panduit or its authorized distributor, not to exceed 18 months from the original date of shipment from Panduit's facility.
- 2. Firmware. Unless otherwise provided in a separate license agreement, and subject to the limitations for third-party products set forth below, Panduit warrants that any firmware contained in any Panduit products, when used with Panduit-specified hardware and when installed properly, will perform in accordance with the Panduit published specifications for a period of 1 year from the date of invoice from Panduit or its authorized distributor, not to exceed 18 months from the original date of shipment from Panduit's facility. Any exceptions to this 1 year warranty period will be identified in the Panduit product manual, user guide or other product documentation. Panduit does not warrant that the operation of the firmware will be uninterrupted or error-free, or that the functions contained therein will meet or satisfy Buyer's intended use or requirements. Any warranties, if any, that Panduit provides for any standalone software that Panduit sells will be stated in the applicable End User License Agreement.
- 3. Remedies. Panduit's sole and exclusive obligation and Buyer's exclusive remedy under this warranty is Panduit's repair or replacement of the defective Panduit product. Panduit shall have sole discretion as to which of these remedies Panduit will provide to Buyer. Buyer requested on-site warranty service is not covered and will be at Buyer's sole expense, unless authorized in writing by Panduit in advance of the commencement of the on-site warranty service. Panduit has the right to either examine the Panduit products where they are located or, in its sole discretion, issue shipping instructions for return of the product. Where applicable, Buyer must return the defective product, part or component, transportation prepaid to Panduit's customer service department accompanied by Panduit's Return Material Authorization. If Panduit confirms that there is a defect that is covered by this warranty, the repaired or replaced Panduit product will be warranted for the remainder of the warranty period applicable to the originally shipped Panduit product, or for a period of 90 days from the date of shipment to Buyer, whichever is longer.
- 4. No Warranty for Third-Party Products. Panduit makes no representations and disclaims all warranties of any kind, express or implied relative to any third-party product or services, including any third-party software or firmware, which may be incorporated into a Panduit product and/or resold or sublicensed by Panduit. To the extent any warranties extended to Panduit by the third-party manufacturer are transferable, Panduit will transfer such warranties to Buyer and any enforcement of such third-party warranties shall be between the Buyer and the third-party. Panduit does not warrant the compatibility of the Panduit products with the products of other manufacturers or Buyer's application except to the extent expressly represented in Panduit's published specifications or written quotation.
- 5. Exclusions. Before using, Buyer shall determine the suitability of the Panduit product for his intended use and Buyer assumes all risk and liability whatsoever in connection therewith. The warranties contained herein shall not apply to any Panduit products that have been subjected to misuse, neglect, improper storage, handling, installation or accidental damage or modified or altered by persons other than Panduit or persons authorized by Panduit. In addition, the firmware warranty does not cover any defects resulting from Buyer-supplied firmware or unauthorized interfacing, operation outside of the environmental specifications for the products, or improper or inadequate site preparation or maintenance by Buyer. Panduit products are not designed, intended or authorized to be used in medical applications or as components in medical devices that are used to sustain or support human life. Should Buyer purchase or use a Panduit product for any such unintended or unauthorized medical application, Buyer shall indemnify and hold Panduit harmless from any liability or damage whatsoever arising out of the use of Panduit products in such medical applications.
- 6. LIMITATION ON LIABILITY. THE WARRANTIES PROVIDED HEREIN ARE BUYER'S SOLE AND EXCLUSIVE WARRAN-TIES. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANT-ABILITY OR FITNESS FOR ANY PARTICULAR USE ARE DISCLAIMED. TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL PANDUIT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM ANY PANDUIT PRODUCT WHETHER DIRECT, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL, INCLUDING WITHOUT LIMITATION ANY CLAIM FOR LOSS OF DATA, LOSS OF ACTUAL OR ANTICIPATED REVENUE, PROFITS OR SAVINGS.
- 7. **General.** This Limited Product Warranty applies to the Panduit products only and not to any combination or assembly of the Panduit products. Nothing in this Limited Product Warranty shall be construed to provide Buyer with a warranty for any system implementation using Panduit products. The Panduit Certification Plus System Warranty is available for projects that are installed by Panduit Certified Installers, meet various requirements and are registered with Panduit in accordance with the terms of the Panduit Certification Plus System Warranty.